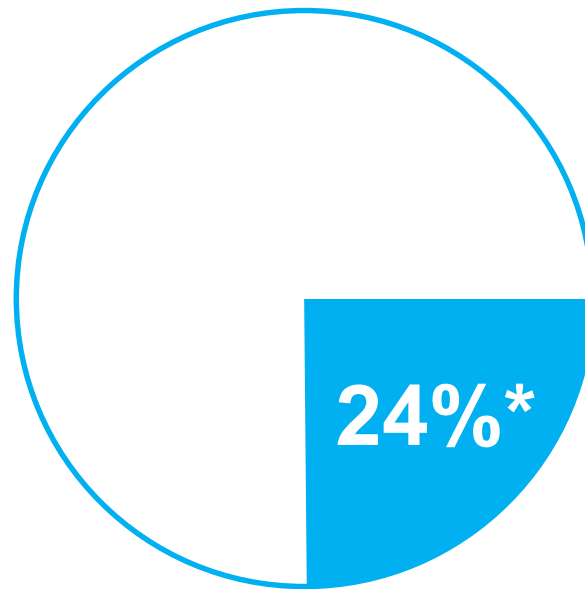


**Lean:**

respect for what makes us human

# **lean** success rates are surprisingly low . . .



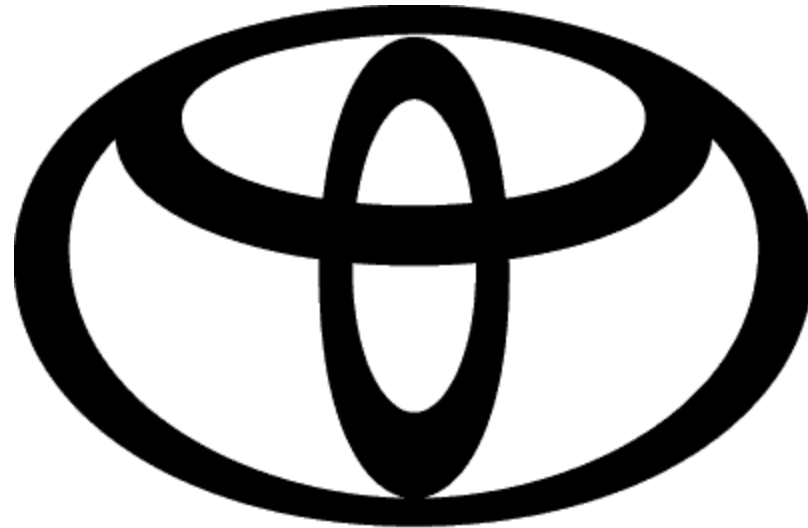
Organizations reporting “**significant results**”

. . . because we think of **lean** as something we do . . .



. . . and place the focus on the “**tools**”.

but in reality, *lean* is something we **achieve** . . .



. . . with our **minds**, not our *tools*.

most lean tools don't **fix** anything.



they make **visible** what we have yet to **learn**.

*improvement* means closing *the gaps* . . .



. . . and it takes *everybody, every day.*

*lean is about people . . .*



*. . . and respect for that which makes us human.*